

Is Akwesasne Mohawk Casino Resort open?

As of May 26, 2020, the resort is closed. We will monitor the day-to-day updates and changes in guidance from the St. Regis Mohawk Tribe, the CDC, the New York State Department of Health, and our state and federal leaders.

What will happen to my Winners Club tier points?

Your Winners Club tier points will not expire or change during our temporary closure. All cards will remain active, and your tier status will remain the same as it was prior to the temporary closure when we reopen. We will be adjusting the 12-month period to include months that we were closed.

What happens to the gift giveaways that were planned?

Planned gift giveaways will be rescheduled based on the continued availability of each specific gift. Qualified guests will be notified of the new dates and times.

What about offers that were valid for the month of March?

March offers that were valid prior to closure will not be valid when the casino reopens. New offers will be mailed once the casino reopens.

What happens to the entries I had for the March Truck Giveaway?

Any entries earned for the Truck Giveaway will still be valid. No entries will be lost. When we reopen, we will reschedule the Truck Giveaway, dates TBD. Guests will be notified of their entry balances.

I purchased event tickets. Are events still taking place?

All events have been postponed until further notice. Here is a list of events affected by the closure.

- March High Stakes Bingo — Postponed. **New date TBD.**
- Absolute Journey — April 17, 2020. **Date changed to November 6, 2020.**
- Diamond Rio — May 15, 2020. **Date changed to October 2, 2020.**
- The Charlie Daniels Band — June 12, 2020. **New date TBD.**

I have hotel reservations. When and how will I know if they're canceled?

Hotel operations are suspended until further notice. All future hotel reservations will be automatically canceled through August 1, 2020. You can book stays starting August 1, 2020; however, this date is subject to change.

What if I have a cash out voucher from a slot machine that expires while the casino is temporarily closed?

We are extending the expiration date for slot machine cash out vouchers from their current expiration dates. On your next visit, please stop by the Winners Club to have your expired cash out voucher redeemed.

Are you cleaning the casino during the closure?

Yes, we are disinfecting and cleaning all areas of the casino. Prior to closure, the housekeeping staff did a thorough disinfecting of the entire property. When we get closer to a reopen date, an independent company will be brought in to do a comprehensive cleaning of the entire property.

When will the RV Park open?

We look forward to opening the RV Park for reservations when it is safe and practical to do so. We will update the website and social channels when a decision is made.

What if I have questions that have not been addressed above?

For questions related to Akwesasne Mohawk Casino and Resort, please contact amcr@mohawkasino.com. We would be happy to answer any additional questions you may have.